

Energizer®



CORDLESS MULTI-TOOL

EZMT20V4A

USER GUIDE

CAUTION: Read this manual before using this machine!

Energizer®

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Let's get started.

You're excited to power up, so we'll keep this brief!

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1. INTENDED USE

This multi-function tool is intended for sanding, cutting and scraping on wood, plastic, gypsum and metal. It is designed for domestic use and is not designed for commercial, trade or industrial use.

⚠ WARNING! For your own safety, read this manual and the general safety instructions carefully before using the appliance. Your power tool should only be given to other users together with these instructions.

2. SAFETY INSTRUCTIONS

2.1 GENERAL POWER TOOL SAFETY WARNINGS

⚠ WARNING! Read all safety warnings, instructions, illustrations and specifications provided with this power tool. *Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.*

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) Work area safety

- a) **Keep work area clean and well lit.** *Cluttered or dark areas invite accidents.*
- b) **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** *Power tools create sparks which may ignite the dust or fumes.*
- c) **Keep children and bystanders away while operating a power tool.** *Distractions can cause you to lose control.*

2) Electrical safety

- a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** *Unmodified plugs and matching outlets will reduce risk of electric shock.*
- b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** *There is an increased risk of electric shock if your body is earthed or grounded.*
- c) **Do not expose power tools to rain or wet conditions.** *Water entering a power tool will increase the risk of electric shock.*
- d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** *Damaged or entangled cords increase the risk of electric shock.*
- e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** *Use of a cord suitable for outdoor use reduces the risk of electric shock.*
- f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** *Use of an RCD reduces the risk of electric shock.*

3) Personal safety

- a) **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** *A moment of inattention while operating power tools may result in serious personal injury.*

- b) Use personal protective equipment. Always wear eye protection.** *Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.*
- c) Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** *Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.*
- d) Remove any adjusting key or wrench before turning the power tool on.** *A wrench or a key left attached to a rotating part of the power tool may result in personal injury.*
- e) Do not overreach. Keep proper footing and balance at all times.** *This enables better control of the power tool in unexpected situations.*
- f) Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** *Loose clothes, jewellery or long hair can be caught in moving parts.*
- g) If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** *Use of dust collection can reduce dust-related hazards.*
- h) Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** *A careless action can cause severe injury within a fraction of a second.*

4) Power tool use and care

- a) Do not force the power tool. Use the correct power tool for your application.** *The correct power tool will do the job better and safer at the rate for which it was designed.*
- b) Do not use the power tool if the switch does not turn it on and off.** *Any power tool that cannot be controlled with the switch is dangerous and must be repaired.*
- c) Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** *Such preventive safety measures reduce the risk of starting the power tool accidentally.*
- d) Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** *Power tools are dangerous in the hands of untrained users.*
- e) Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation.** *If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.*
- f) Keep cutting tools sharp and clean.** *Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.*
- g) Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** *Use of the power tool for operations different from those intended could result in a hazardous situation.*
- h) Keep handles and grasping surfaces dry, clean and free from oil and grease.** *Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.*

5) Battery tool use and care

- a) Recharge only with the charger specified by the manufacturer.** *A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.*
- b) Use power tools only with specifically designated battery packs.** *Use of any other battery*

packs may create a risk of injury and fire.

- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** *Shorting the battery terminals together may cause burns or a fire.*
 - d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** *Liquid ejected from the battery may cause irritation or burns.*
 - e) **Do not use a battery pack or tool that is damaged or modified.** *Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.*
 - f) **Do not expose a battery pack or tool to fire or excessive temperature.** *Exposure to fire or temperature above 130 °C may cause explosion.*
 - g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** *Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.*
- 6) Service**
- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** *This will ensure that the safety of the power tool is maintained.*
 - b) **Never service damaged battery packs.** *Service of battery packs should only be performed by the manufacturer or authorized service providers.*

2.2 SPECIFIC SAFETY WARNINGS FOR SANDER

WARNING!

- 1) Dusts from materials such as leaded paint, some types of wood and metal can be harmful to your health.
- 2) Contact with an inhalation of these dusts can represent a health hazard for the person operating the appliance and other people in the vicinity.
- 3) Wear a safety goggles and a protective dust mask!

2.3 SPECIAL SAFETY INSTRUCTIONS FOR BATTERY-OPERATED TOOLS

- 1) Ensure that the tool is switched off before inserting the battery. Inserting a battery into a tool that is switched on may result in accidents.
- 2) Recharge the batteries indoors only because the battery charger is designed for indoor use only. Risk of electric shock.
- 3) To reduce the electric shock hazard, unplug the battery charger from the mains before cleaning the charger.
- 4) Do not subject the battery to strong sunlight over long periods and do not leave it on a heater. Heat damages the battery and this is risk of explosion.
- 5) Allow a hot battery to cool before charging.
- 6) Do not open up the battery and avoid mechanical damage to the battery. Risk of short circuit and fumes may be emitted that irritate the respiratory tract. Ensure fresh air and seek medical assistance in the event of discomfort.
- 7) Do not use non-rechargeable battery. This could damage the appliance.
- 8) The recommended ambient temperature range for the charging system during charging is from 4°C to 40°C.

- 9) The recommended ambient temperature range for tool and battery storage is from 0°C to 50°C.
- 10) The recommended ambient temperature range for tool and battery use is from -5°C to 50°C.
- 11) Remove the battery from the device before storage.
- 12) Electrolyte leaking from the cells can cause damage to the skin, clothes or any other items exposed to it. If the electrolyte contacts the skin or clothes, wash thoroughly with clean water. If the electrolyte enters into the eyes, do not rub the eyes but flush them immediately with copious amounts of clean water such as tap water, and immediately consult a doctor.
- 13) Do not disassemble or modify the battery, which can cause short-circuiting between cells or between the cell and its wiring, and disables the battery's safety protection system. These can lead to electrolyte leakage, overheating or a cell or battery, bursting and fire.
- 14) Avoid casual or inadvertent shorting of a battery with metallic objects such as: wire, tools, neckless or hairpins, which can cause short-circuiting, which cause excess current flow, electrolyte leakage, heating of cells or batteries, bursting and fire.
- 15) Keep battery away from a fire or heat. The insulation materials will melt and the gas release vent and protection system will be damaged, causing electrolyte leakage, bursting and possibly fire.
- 16) Not allow the battery to contact with water or gets wet, it may short-circuit, overheat, rust or lose its functions.
- 17) Do not expose the battery to mechanical shock, for example, by dropping, throwing or crushing, causing electrolyte leakage, cell and battery heating, bursting and fire.
- 18) Avoid the battery to directly connect to electric source such as a car lighter socket, or car battery, which may cause excess current to flow at high voltage and can cause electrolyte leakage, overheating of a cell or battery, bursting and fire.

2.4 SAFETY INSTRUCTIONS FOR CHARGER

- 1) This charger can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the charger in the safe way and understand the hazards involved. Children shall not play with the charger. Cleaning and user maintenance of the charger shall not be made by children without adult supervision.**

- 2) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.**
- 3) To charge the battery, use only the charger supplied.**
- 4) Never charge non-rechargeable batteries.**
- 5) During charging the batteries must be placed in a well ventilated area.**

2.5 VIBRATION AND NOISE REDUCTION

To reduce the impact of noise and vibration emission, limit the time of operation, use low-vibration and low noise operating modes as well as wear personal protective equipment.

Take the following points into account to minimize the vibration and noise exposure risks:

- 1) Only use the product as intended by its design and these instructions.
- 2) Ensure that the product is in good condition and well maintained.
- 3) Use correct attachments for the product and ensure they are in good condition.
- 4) Keep tight grip on the handles surface.
- 5) Plan your work schedule to spread any high vibration tool use across a longer period of time.

2.6 RESIDUAL RISK

Even if properly operating and handling this product in accordance with all the safety requirements, potential risks of injury and damage remain. Due to its construction and build, this tool may present the following hazards:

- 1) Electric shock from insufficient insulation. Do not use the product when the product or your hands are damp or wet.
- 2) Ear damage if working without ear protection.
- 3) There is a risk of a short-circuit due to liquid penetrating the housing. Do not immerse the product and the accessories in water. And make sure that no water or other liquid can enter the housing.
- 4) Damage to your health caused by swinging your hands and arms when operating the tool for longer periods of time or if the tool is not held or maintained properly.

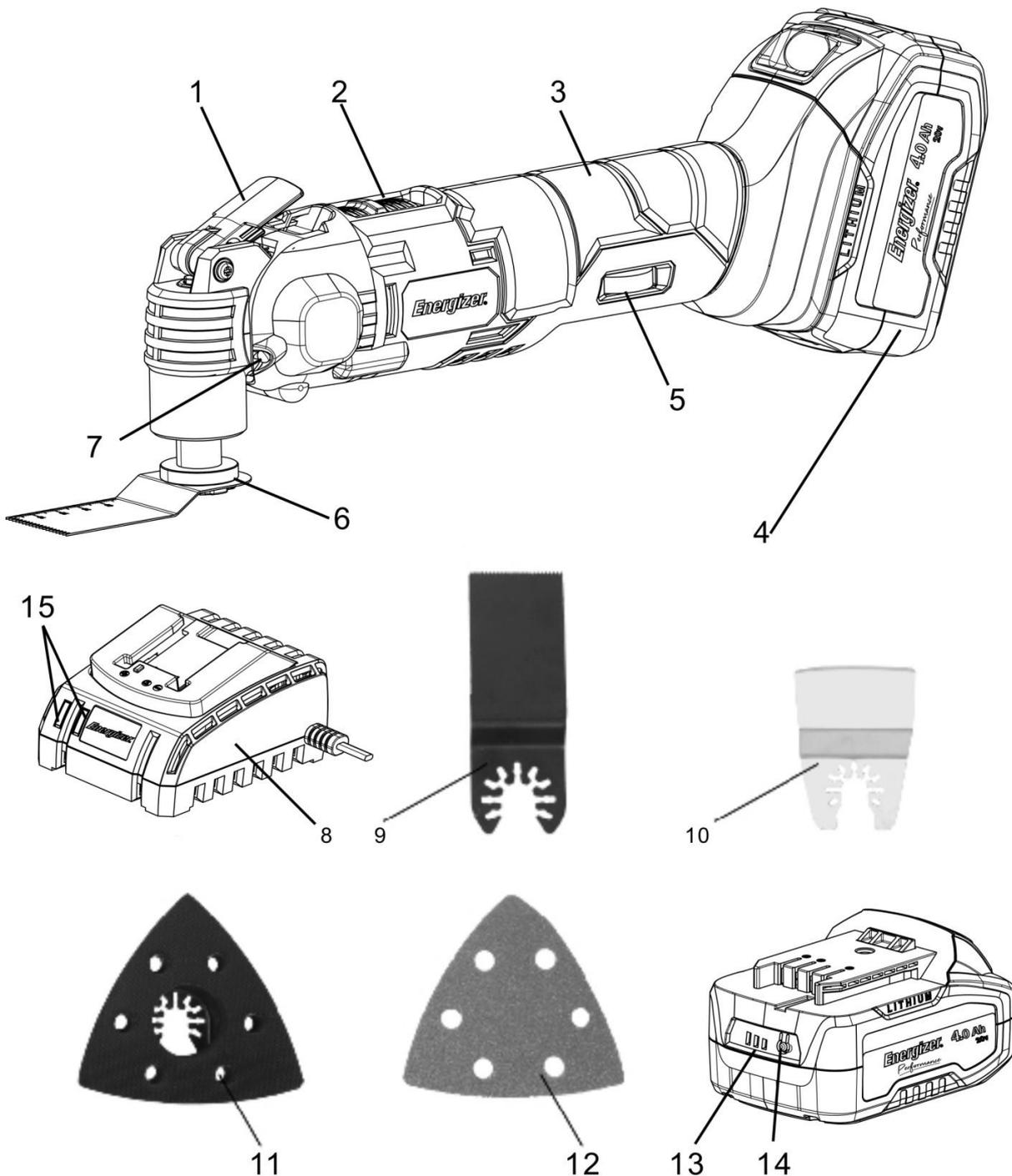
WARNING!

During operating, the product generates an electromagnetic field which, under certain circumstances, may impair the functionality of active or passive medical implants. To reduce the risk of serious or lethal injuries, we recommend that persons with medical implants consult their doctor and the manufacturer of their medical implant before operating the electric tool.

2.6 SYMBOLS

	<p>Conforms to relevant safety standards.</p>
 	<p>To reduce the risk of injury, the user must read and understand this manual before using this product.</p>
	<p>Wear eye protection.</p>
	<p>Wear breathing protection.</p>
	<p>Wear hearing protection.</p>
	<p>Do not dispose of old appliances with domestic rubbish.</p>
	<p>Class II, double isolation(only for charger).</p>
	<p>Do not expose the the battery to water.</p>
	<p>Do not incinerate the battery.</p>
	<p>Ambient temperature of 40°C max, only for the battery.</p>
	<p>Use the charger Indoor use only.</p>
	<p>Recycling.</p>
	<p>Fuse.</p>

3. YOUR PRODUCT



- 1) Accessory locking lever
- 2) On/off switch
- 3) Handle
- 4) Battery
- 5) Variable speed dial
- 6) Accessory drive spindle
- 7) LED worklight
- 8) Charger with VDE plug

- 9) Metal plunge blade
- 10) Scraper
- 11) Sanding pad
- 12) Sand paper
- 13) Battery capacity indicator
- 14) Bottom of battery capacity indicator
- 15) Charging indicator light

4. PACKAGE CONTENT LIST

- 1) Remove all packaging materials.
- 2) Remove remaining packaging and packing inserts (if included).
- 3) Check that the package contents are complete.
- 4) Check the appliance, the power cord, the power plug of charger and all accessories for transportation damage or not.
- 5) Keep the packaging materials as far as possible until the end of the warranty period. Then take it to your local waste disposal system.

⚠ WARNING! Packaging materials are not toys! Children must not play with plastic bags!

There is a danger of suffocation!

1x Multi-tool	1x Scraper
1x Auxiliary handle	1x Sanding pad
1x Battery 4Ah	1x Sand paper
1x Charger with VDE plug	1x Instruction manual
1x Metal plunge blade	

Note: If any parts are missing or damaged, please contact your dealer.

5. ASSEMBLY

⚠ WARNING! Ensure the multi-function tool is switched off and the battery is removed before attaching the accessories.

5.1 ATTACHING ACCESSORIES (FIG.1)

- 1) Lift up the accessory locking lever (1).
- 2) Attach the accessory to the accessory drive spindle (6). (Fig. 1)
- 3) Lower down the accessory locking lever (1).



Fig. 1

5.2 FITTING SAND PAPER

- 1) The sanding pad (11) must first be fitted to the spindle following the instructions above.
- 2) The sanding pad (11) is equipped with a hook and loop pad.
- 3) Press the sand paper (12) onto the sanding pad by aligning the edges and holes.
- 4) To remove, peel away the sanding pad (11) from an edge.

6. OPERATION

6.1 CHARGING THE BATTERY PACK

⚠ IMPORTANT! The battery pack is not fully charged at the factory. Before attempting to charge them, thoroughly read all of the safety instructions.

- 1) Assure that the charger you use is applicable to the battery pack.
- 2) Insert the charger into 220-240V~, 50-60Hz outlet. The indicator light will turn red to show the power is connected.
- 3) Insert the battery into the slot of charger. Make sure the contact with the charger is correct.
- 4) The indicator light will turn green and flash when charging.
- 5) When fully charged, the indicator light changes to a solid green light.
- 6) Frequently monitor the charger and battery pack while connected.
- 7) Unplug the charger and disconnect it from the battery pack when finished.
- 8) Allow the battery pack to cool completely before using it.
- 9) Store the charger and battery pack indoors, out of reach of children.

⚠ NOTE: If the battery does not fit properly, disconnect it and confirm that the battery pack is the correct model for this charger as shown on the specification chart. Do not charge any other battery pack or any battery pack that does not securely fit the charger.

⚠ NOTE: If battery is hot after continuous use in the tool, allow it to cool down to room temperature before charging. This will extend the life of your batteries.

⚠ NOTE: Remove battery pack from charger stand with your thumb or fingers, press the battery release button in and pull the battery pack off at the same time.

6.2 BATTERY CAPACITY INDICATOR

There are battery capacity indicators on the battery pack, you can check the capacity status of the battery if you squeeze the button. Before using the machine, please press switch trigger to check if the battery is full enough for properly working.

⚠ WARNING! Before making any adjustments ensure this tool is switched off with the direction of rotation selector in the center position

- 1) Remove the battery: press the battery release latch in and at the same time pull the battery pack off.
- 2) To insert the battery: push the battery pack into the contacts of the tool.

6.3 SWITCHING ON/OFF

- 1) To switch on the multi-function tool, press the on/off switch (2) forward into the on position.
- 2) To switch off the multi-function tool, press the on/off switch (2) backward into the off position.

6.4 LED WORKLIGHT

- 1) The LED worklight (7) will be on when the multi-function tool is switched on.
- 2) The LED worklight (7) will be off when the multi-function tool is switched off.

6.5 VARIABLE SPEED CONTROL (FIG. 2)

- 1) To increase the speed of the multi-function tool, rotate the variable speed dial (5) to a higher number. The speed range is 5000-18000 rpm.
- 2) To decrease the speed of the multi- function tool, rotate the variable speed dial (5) to a lower number.



Fig. 2

6.6 SANDING

- 1) Attach the sanding pad (11) and sand paper (12) to the multi-function tool.
- 2) Ensure the accessory is secure and the sanding pad is secure.
- 3) Switch on the multi-function tool.
- 4) Place the multi-function tool flat on the workpiece and move back and forth,
- 5) Do not apply heavy pressure to the multi-function tool or tilt the sanding pad (11) as this will wear out the sand paper (12) and may damage the sanding pad.

6.7 SAWING OR CUTTING

- 1) Attach the blade (9) to the multi-function tool.
- 2) Ensure the workpiece is securely held down and the blade (9) is secure.
- 3) Switch on the multi-function tool and use a slight pendulum motion while cutting.

6.8 SCRAPING

- 1) Attach the scraper (10) to the multi-function tool.
- 2) Ensure the workpiece is securely held down and the scraper (10) is secure.
- 3) Switch on the multi-function tool.
- 4) Hold the multi-function tool at an angle of 10°-15° to the workpiece.
- 5) Allow the scraper to do the work, do not apply heavy pressure to the multi- function tool. This may cause the multi-function tool to overload or cut into the surface of the workpiece.

7. CLEANING , MAINTENANCE AND STORAGE

⚠️ WARNING! Always disconnect the battery pack from the angle grinder before making any adjustment or attaching any accessories.

7.1 CLEANING

- 1) Keep the ventilation slots free from dust and dirt to prevent overheating.
- 2) Regularly clean the multi-function tool's accessories and housing with a soft cloth, preferably after each use. If the dirt does not come off, use a soft cloth moistened with soapy water.
- 3) Never use solvents such as petrol, alcohol, ammonia water etc. These solvents may damage the plastic parts.

7.2 MAINTENANCE

- 1) The multi-function tool has been designed to operate over a long period of time with a minimum of maintenance. Continuous satisfactory operation depends upon proper care and regular cleaning.
- 2) The multi-function tool shall only be repaired by an authorised service centre.

7.3 STORAGE

- 1) Thoroughly clean the multi-function tool and its accessories before storage.
- 2) Store the multi-function tool out of the reach of children in a stable and secure place.

8. TECHNICAL DATA

Rated voltage	20V d.c.
Oscillation	5000-18000/min
Battery type	EZMT20V4A, 20V d.c. 4.0Ah, Lithium-ion
Charger type	EZMT20V4A Fast charger: Input 220-240V~ 50-60Hz, 65W Output 21V d.c., 2,5A Slow charger: Input 100-240V~ 50-60Hz, 0.4A Output 20V d.c., 0,5A
Sound pressure level	Max. L _{pA} =81 dB(A), K= 3 dB(A)
Sound power level	Max. L _{wA} =92 dB(A), K= 3 dB(A)
Vibrations A _{h,AG}	Max. a _{h,AG} =4,48 m/s ² , K=1,5 m/s ²

INFORMATION

- The declared vibration total value and the declared noise emission value have been measured in accordance with a standard test method and may be used for comparing one tool with another;
- The declared vibration total value(s) and the declared noise emission value may also be used in a preliminary assessment of exposure.

WARNING!

- The vibration and noise emissions during actual use of the power tool can differ from the declared values depending on the ways in which the tool is used especially what kind of workpiece is processed;
- Need to identify safety measures to protect the operator that are based on an estimation of exposure in the actual conditions of use (taking account of all parts of the operating cycle such as the times when the tool is switched off and when it is running idle in addition to the trigger time).

9. DISPOSAL

Electrical products should not be discarded with household products. According to the European Directive 2012/19/EU on waste electrical and electronic equipment and its implementation into national law, electrical products used must be collected separately and disposed of at collection points provided for this purpose. Talk with your local authorities or dealer for advice on recycling.



BATTERY PACK

This product contains Li-ion. To preserve natural resources, please recycle or dispose of batteries properly. Local, state or federal laws may prohibit disposal of Li-ion batteries in ordinary trash. Consult you local waste authority for information regarding available recycling and/or disposal options.



Li-ion

10. DELARATION OF CONFORMITY



BUILDER SAS

32, rue Aristide Bergès - ZI 31270 Cugnaux - France, declares that,

Product: Cordless Multi-tool

Trade mark: ENERGIZER

Model: EZMT20V4A

Serial number: 20211244091-20211244590

Is in conformity with the essential requirements and other relevant provisions of the applicable European Directives, based on the application of European harmonized standards. Any unauthorized modification of the apparatus voids this declaration.

European Directives (including, if applicable, their amendments up to the date of signature);

Rohs directive 2011/65/EU + (EU) 2015/863

2014/30/EU; 2006/42/EC

LVD Directive 2014/35/UE

European harmonized standards

EN 62841-1: 2015

EN 62841-2-4:2014

EN55014-1:2017+A11:2020; EN55014-2:2015

EN62233:2008

EN 60335-2-29:2004+A2:2010+A11:2018

EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A2:2019+A14:2019

EN IEC61000-3-2:2019

EN 61000-3-3:2013+A1:2019

Cugnaux, 01/12/2022

Philippe MARIE / PDG

Responsible of the technical file: Mr Olivier Patriarca

11. WARRANTY



WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

The warranty does not cover breakdowns due to:

- insufficient maintenance.
- abnormal assembly, adjustment or operations of the product.
- parts subject to normal wear and tear.

The warranty does not extend to:

- shipping and packaging costs.
- using the tool for a purpose other than that for which it was designed.
- the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

- **+33 (0)9.70.75.30.30**
- **<https://services.swap-europe.com/contact>**

You must create a "ticket" via the web platform.

- Register or create your account.
- Indicate the reference of the tool.
- Choose the subject of your request.
- Describe your problem.
- Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



12. PRODUCT FAILURE

WHAT TO DO IF MY MACHINE BREAKS DOWN?

If you bought your product in a store:

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.

Go to the store with the complete machine and with the receipt or invoice.

If you bought your product on a website:

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- c) Create a SWAP-Europe service ticket on the site: <https://services.swap-europe.com> When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).
- d) Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site.

For machines with engine failure from manufacturers BRIGGS & STRATTON, HONDA and RATO, please refer to the following instructions.

Repairs will be done by approved engine manufacturers of these manufacturers, see their site:

- <http://www.briggsandstratton.com/eu/fr>
- <http://www.honda-engines-eu.com/fr/service-network-page;jsessionid=5EE8456CF39CD572AA2AEEDFD290CDAE>
- <https://www.rato-europe.com/it/service-network>

Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

For any question concerning our after-sales service you can make a request on our website <https://services.swap-europe.com>

Our hotline remains available at +33 (9) 70 75 30 30.



13. WARRANTY EXCLUSIONS

THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station.
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.

* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

Attention: All orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, you must simply refuse the delivery and notify your refusal.

Reminder: The reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

Information: Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.

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